

About The Harris Center

At The Harris Center, we know there is hope for people living with mental illness and intellectual and developmental disabilities (IDD). We offer this hope daily to the individuals we serve, and we are actively working to reduce the stigma surrounding these conditions. We believe people are so much more than a diagnosis. We believe that everyone is a unique individual full of untapped potential. This is why we work with individuals and their families to create service plans that are specially designed to meet the needs of each person. Our skilled clinicians carefully evaluate individuals by gathering information about diagnoses, symptoms and functioning levels before connecting them with the service or program that will best meet their needs. With more than 2,100 staff, we are proud to deliver personalized care through 40+ programs and services to unserved and underserved populations with a wide range of diagnoses.

We provide care and support through four service divisions: Mental Health Outpatient Services, Mental Health Forensics, Intellectual Disability & Autism Services, and Comprehensive Psychiatric Emergency Programs. We serve over 48,000 individuals each year, about 4,500 of whom are children. While we can only count the number of individuals we serve, we know our impact extends to their entire community.



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Rights Protection Offices

If you feel you have been unfairly treated, have been denied needed services, have been denied accommodation by The Harris Center for Mental Health and IDD or if you are unable to resolve a complaint regarding services with The Harris Center staff person, or their supervisor, you may contact the following Rights Protection Offices:

The Harris Center for Mental Health and IDD

PO Box 25381
Houston, Texas 77256-5381
24-hour line: (713) 970-7742
Texas Relay (TDD) 1-800-735-2989

Texas Department of Aging and Disability Services

Office of Consumer Services and Rights Protection
701 West 51st Street
Austin, Texas 78751
1-800-458-9858
Texas Relay (TDD) 1-800-735-2989

Disability Rights Texas

1500 McGowen, Suite 100
Houston, TX 77004
713-974-7691
Voice or TDD 800-880-0821

All complaints are handled confidentially.



Transforming Lives

Intake for Children's Mental Health Services
Patient Information Line
(713) 970-7000, option 2

9401 Southwest Freeway, 4th floor
Houston, TX 77074

Walk-in service, Monday – Friday
Between 7:30 am and 3 pm until daily slots are filled.

www.mhmraharris.org

 **The HARRIS CENTER** for
Mental Health and IDD

Children's Mental Health Services



*Helping your child feel better
at home, at school and in the
community*



Children's Mental Health Services

Mental illness can affect people of any age, including children. It can make life at school, home and in the community difficult for your child, but it can also challenge you as a parent. It's important for you to know that The Harris Center is here to help you. We have two children's mental health outpatient clinics:

- Southwest Community Service Center, 9401 Southwest Freeway, Houston
- Southeast Community Service Center, 5901 Long Drive, Houston

Services may also be provided in your child's home and school and through our co-location clinics.

Referrals, eligibility screenings and intakes are conducted only at the 4th floor of our Southwest Community Service Center.



If you are experiencing a psychiatric crisis, or if you have an after-hours medication concern, please call The Harris Center 24/7 Crisis Line at 713-970-7000, option 1.

**Eligibility screening and intake for
Children's Mental Health Services
9401 Southwest Freeway, 4th floor
Houston, TX 77074**

Frequently Asked Questions

How can I receive services?

Please call the [Patient Information Line](tel:713-970-7000) at **713-970-7000, option 2**, or visit the 4th Floor of the Southwest Community Service Center located at 9401 Southwest Freeway, Houston, 77074, between Monday to Friday from 7:30 am to 3 pm. No appointment is needed, and walk-ins are processed until daily slots are filled on a first-come, first-served basis.

Calling the Patient Information Line before you visit the clinic is encouraged to make sure you know the entire list of documents that you must bring based on your case.

Some of these documents include:

- Proof of Harris County residency
- Proof of income and/or support
- Proof of insurance
- Personal identification

Services provided are determined by your diagnosis, symptoms and functioning at home and in the community, and availability of services at The Harris Center.

What services are available?

- Mental health assessment
- Medication-related services
- Routine case management
- Intensive case management
- Parent and child behavior-management skills training
- Counseling (Cognitive Behavior Therapy)
- Parent partners (peer support for parents)
- Crisis management
- Juvenile Justice mental health services (institutional and community-based)

Might I be eligible for services?

To be eligible for services, your child must be residing in Harris County, be between the ages of 3 and 17 and have a diagnosis of mental illness that creates a serious functional impairment at home, school or in the community.

