

## CRITERIA FOR PARTICIPATION

Adults and children with mental retardation (MR) or related condition who:

- ◆ Meet the Intermediate Care Facility for Persons with Mental Retardation (ICF/MR) Level of Care (LOC) I criteria,
- ◆ are eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the following optional Medicaid groups covered by the MRLA program,
- ◆ a resident of Texas and /or a citizen of the United States or qualified alien,
- ◆ require services that do not exceed the cost limits set by the state of Texas,
- ◆ are not enrolled in another Medicaid Waiver Program, and
- ◆ choose to participate in the HCS program instead of the ICF/MR Program under the Social Security Act..

To receive services, the recipient must meet all the above criteria.

### Payment Sources:

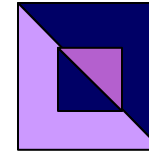
Medicaid and Private Funding

SERVING: Harris County



MHMRA Helpline: (713) 970-7100

**Total Assurance, Incorporated**  
12655 Woodforest Blvd, Ste. 300  
Houston, Texas 77015



Social Service Agency that's giving individuals with mental retardation/developmental disabilities the chance to follow the right path.

# Total Assurance Incorporated



Following the Path to Total Assurance

**Hour of Operation:**  
Monday thru Friday  
8:30am-4:30pm

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**12655 Woodforest Blvd., Ste. 300  
Houston, Texas 77015**

**Office: (713) 450-1355**  
**Facsimile: (713) 450-1338**  
**Toll Free: 1-877-450-1355**  
**Email: [tassurancehou@att.net](mailto:tassurancehou@att.net)**

# Philosophy and Mission

Total Assurance, Inc. philosophy is to bring full integration and inclusion to individuals with disabilities by empowering individuals to increase their independence at home, work, and in their communities.



Our mission is to provide quality support and services to individuals with disabilities by promoting personal choices, preferences, advocacy, and to ensure that their human rights and dignity is respected at all times.

Our services are designed to help individuals to remain at home by reducing the likelihood of individuals with disabilities being admitted into large facilities as secondary homes.

## HOME and COMMUNITY- BASED SERVICES (HCS)

This service provides community-based services and support to eligible persons as an alternative to the Intermediate Care Facilities for Persons with Mental Retardation (ICF/MR) program. Services are available to persons living in their own home, living with their family or paid companion. Services may also be provided to persons living in small group homes where no more than four persons may live.

## RESIDENTIAL ASSISTANCE SERVICES

The Individual has a choice to receive services from one of the four programs: Residential Support, Supervised Living, Supported Home Living, and Foster/Companion Care:

### RESIDENTIAL SUPPORT SERVICES (RSS)

Services are provided to the individual 24 hours a day to achieve and/or maintain the outcomes of increased independence, productivity, enhanced family functioning, and inclusion in the community as outlined in his/her person-centered plan. Services may include but are not limited to:

- Assistance with grooming, eating, bathing, dressing, personal hygiene
- assistance and/or training with activities of daily living (housekeeping, laundry, cooking, shopping, etc.),
- assisting with ambulation and/or mobility
- providing or arranging transportation, and
- other activities that are essential to the health and welfare of the individual, specified in the plan of care.

### SUPERVISED LIVING (SL)

Supervised Living provides services and support as needed by the staff and is also present in the residence during the consumer normal sleeping hours.

### SUPPORTED HOME LIVING (SHL)

This service provides assistance to individuals residing in his/her apartment or own home of their choice as independently as possible, or the residence of their natural or adoptive family; or to individuals receiving foster care services from the Texas Department of Protective and Regulatory Services. This service assures that individuals are living in a safe environment and receiving quality support on a regular basis. Services may include:

- Training in Daily Living skills;
- Assistance with basic needs;
- Assistance with obtaining financial aid and accessing other benefits available;
- Advocacy and self-advocacy training as appropriate;
- Emergency training and/or support;

## FOSTER/COMPANION CARE (FC)

Services are provided in a private residence by a foster/companion care provider who lives in the residence and who is not providing these services pursuant to a contract with Texas Department of Protective and Regulatory Services.

### RESPIRE CARE

Services are provided on a short-term basis if the care giver is in need of relief from providing normal care. or respite can be provided in case of an emergency. This service could be a help to family members who may need time to take care of personal needs or to renew themselves. Respite is provided out of the recipient's home. It is available up to 30 days per year.

### OTHER SERVICES PROVIDED:

- Counseling and Therapy
- Nursing Services
- Dental Treatment Services
- Day Habilitation
- Supported Employment
- Minor Home Modification

### TOTAL ASSURANCE SERVICES

One of TAI's primary goal is to match qualified Direct Support Professional with people in need of HCS. All employees are thoroughly screened for criminal background check, misconduct, driving, and employment history. We are bonded and insured for our consumer's protection.

Many of our services consist of: meal preparation, assisting with activities of daily living, medication assistance, and many more activities.

Our main focus is to ensure that individuals are living to their fullest potential. We are committed to rehabilitating individuals in the areas of self-determination and self-advocacy.